



# WHISTLER

## MINUTES

### REGULAR MEETING OF TRANSIT MANAGEMENT ADVISORY COMMITTEE

MONDAY, SEPTEMBER 26, 2022, STARTING AT 3:04 P.M.

Remote Meeting  
Held via Zoom

PRESENT	Mtgs. YTD
BC Transit, Senior Manager Government Relations, R. Ringma	4
RMOW GM Infrastructure Services, J. Hallisey	4
Whistler Transit Ltd., C. Selfridge (alternate)	3
RMOW TDM Coordinator & Recording Secretary, E. DalSanto	4
REGRETS	
Council Representative and Chair, J. Ford	3
Whistler Transit Ltd., Juan-Carlos Gomez	1
BC Transit, Senior Transit Planner, B. Bullivant (alternate)	3
Recording Secretary, D Taveira	3

### CALL TO ORDER

J. Ford sent a note that she is still in a meeting for at least 15 minutes and will join TMAC as soon as that meeting ends. Please start without her.

The Transit Management Advisory Committee *recognized The Resort Municipality of Whistler is grateful to be on the shared, unceded territory of the Lil'wat People, known in their language as Lil'wat7úl, and the Squamish People, known in their language as Skwxwú7mesh. We respect and commit to a deep consideration of their history, culture, stewardship and voice.*

### ADOPTION OF AGENDA

Moved by J. Hallisey

Seconded by C. Selfridge

**That** Transit Management Advisory Committee adopt the TMAC Committee Agenda of September 26, 2022.

CARRIED

### ADOPTION OF MINUTES

Moved by R. Ringma

Seconded by J. Hallisey

**That** Transit Management Advisory Committee adopt the Regular TMAC Committee Minutes for May 3, 2022 and June 6, 2022 as circulated.

CARRIED

The minutes from the August 31, 2022 Regular TMAC meeting were deferred to the next meeting.

## PRESENTATIONS/DELEGATIONS

### Transit Summer Ridership Review

E. DaSanto presented the preliminary ridership graphs for the Whistler Transit System, Route 10-Valley Express and Lost Lake Shuttle.

- Daily Average Rides by week over the summer was similar to summer 2019
- Route 10-Valley Express has seen an increase in ridership every year since its inception in 2019, including over the pandemic. This is most likely related to the increase in service hours allocated to this service each year.
- Preliminary observations related to the Pilot Routing for the 10-Valley Express which started on September 6<sup>th</sup>
  - Millar Creek stops in Function is well utilized as is the Whistler Village stop
  - There were some complaints from passengers on September 6<sup>th</sup> and 7<sup>th</sup> but none since.
  - Whistler Transit Ltd is concerned with potential northbound disruptions to schedule at Northlands and Lorimer Road winter afternoons

### ACTION 1:

RMOW, Whistler Transit Ltd and BC Transit to come up with a winter operations plan for an alternate northbound route (Village Gate Boulevard to Blackcomb Way to Lorimer Road) during peak congestion as well as a passenger communications plan.

- Preliminary Lost Lake Shuttle ridership data shows fewer rides than 2019 or 2021. However, the counting methodology is different in 2022 and needs to be looked in more detail.
  - Smaller 20 passenger vehicles (as opposed to 70 passenger BC Transit buses) were used in 2022.

### ACTION 2:

RMOW staff to review the ridership collection methodology from 2019, 2020 and 2021 to see if there is a better way to compare to 2022.

- Return to Transit Loyalty Program Pass sales Summary up to last week.
  - 6-month and 12-month Pass sales for August and September average around 40, with an average sale of another 60 in October and over 200 in November and December.
  - In 2019 we sold a total of 31 12-month passes
  - In August and September 2022, we've sold over 220 6-month passes and over 213 12-month passes
- Ridership recovery around the province is around 80% of 2019

- Whistler's summer free transit pushed ridership above the provincial average
- Squamish saw increases in ridership this summer but not as dramatic as Whistler

Transit System On-Time Performance and 30 km/hr speed limits

BC Transit and Whistler Transit Ltd reported their findings regarding on-time performance for the fall/summer schedule related to the change to 30 km per hour in September 2021

- BC Transit has not seen any major challenges to the schedule due to the speed limit change
- Whistler Transit Ltd (WTL) management heard from operators and investigated three areas of concern:
  - Painted Cliff Road from Spearhead Drive to bus stop 102476 at Painted Cliff Turnaround
  - Blackcomb Way from Lorimer Road to Nancy Green Drive
  - Cheakamus Lake Road from Highway 99 to the bridge
- Due to geometry and lack of sidewalk, WTL management and BC Transit agree with the 30 km/hr speed limit on Painted Cliff Road

**ACTION 3:**

TMAC is requesting that the RMOW consider returning the speed limit to 50 km/hr on Cheakamus Lake Road from Highway 99 (80 km/hour zone) to the bridge (30 km/hour) as well as on Blackcomb Way from Lorimer Road to Nancy Green Drive to assist with on-timer performance (schedule adherence) as well as road design and conditions.

Electronic Fare Program and Policy Update

TMAC received an update from BC Transit on the new implementation schedule for UMO and the Electronic Fare Payment Program as well as a memo for TMAC to consider regarding Whistler Fare Policies that need to be updated before UMO is implemented

**ACTION 4:**

TMAC will review the memo circulated with the September 26, 2022 agenda package and will have a workshop session at the next TMAC meeting in November on Fare Structure and Policies. TMAC is asking that BC Transit bring information regarding the impact on revenue related to recommended policy changes.

**OTHER BUSINESS**

**MOTION TO TERMINATE**

Moved by C. S  
Seconded by R. Ringma

**That** the Transit Management Advisory Committee meeting of Monday, September 26, 2022 be terminated at 3:47 p.m.

CARRIED

Chair, J Ford

Recording Secretary, E. DalSanto