

Terms and Conditions
6-Month and 12-Month Whistler Transit System Bus Passes
(Revised November 2017)

The following **terms and conditions** apply to your 6-Month or 12-Month Whistler Transit System Bus Pass:

1. The bus pass is valid on all Whistler Transit System routes from the purchase date until the expiry date shown on the front of the bus pass. The pass must be electronically swiped at the farebox at the start of each journey.
2. The 6-Month and 12-Month bus passes must remain in the owner's possession during travel and cannot be used by anyone other than the owner of the pass. Note that this differs from regular monthly passes, which are transferable to other parties. The impact of non-transferability was considered when setting pass prices.
3. **6-Month and 12-Month bus passes are not valid on the Pemberton Commuter.** You may swipe your pass and pay a cash top-up when riding the Pemberton Commuter. Your pass is worth the equivalent of a current Whistler cash fare (\$2.50) toward the Pemberton Commuter fare. Please check www.bctransit.com/pemberton-valley/fares for current cash fares.
Please be aware that this policy is subject to change.

Lost or stolen 6-Month and 12-Month bus passes:

4. You must immediately call 604-935-8190 or email engineeringadmin@whistler.ca to ensure that your pass is cancelled. Please leave your name, contact information including your current phone number, and 6-Month or 12-Month bus pass' serial number.
5. There is a \$25 reprinting fee for lost, stolen, or seized bus passes. Passes that are damaged, defaced, or mutilated may be seized by Whistler transit employees.
6. You will need to come to the Customer Service desk at Municipal Hall (4325 Blackcomb Way) to have a new 6-Month or 12-Month bus passes issued.
7. In exceptional circumstances bus pass cancellation or refund may be allowed. If approved, the refund amount will be calculated based on the full monthly bus pass rate for each month the pass was valid.

Helpful Tips:

Keep your receipt and note the serial number of your 6-Month or 12-Month bus pass on the receipt.

If you want to punch a hole in your 6-Month and 12-Month bus passes to wear it on a lanyard, be aware that it may malfunction or wear out prematurely, and replacement will be subject to the \$25 reprinting fee.

