



WHISTLER

MINUTES

**REGULAR WORKSHOP OF THE
TRANSIT MANAGEMENT ADVISORY COMMITTEE
TUESDAY, JULY 3, 2018, STARTING AT 3:02 P.M.**

**In the Piccolo Room
4325 Blackcomb Way, Whistler, BC V0N 1B4**

PRESENT:

TMAC Chair – RMOW Councillor, J. Ford
BC Transit – Senior Transit Planner, L. Megenbir (by phone)
BC Transit – Senior Scheduler, B. Wilson (by phone)
Whistler Transit Ltd.– Manager, C. Gomez
Whistler Transit Ltd.– On-Road Supervisor, C. Hoffman
RMOW – General Manager Infrastructure Services, J. Hallisey
RMOW – TDM Planner & Recording Secretary, E. DalSanto

REGRETS:

BC Transit, Senior Regional Transit Manager, L. Trotter
Whistler Transit Ltd. – Operations Manager, S. Antil

ADOPTION OF AGENDA

Moved by J. Hallisey
Seconded by L. Megenbir

That Transit Management Advisory Committee (TMAC) adopt the TMAC Committee Agenda of July 3, 2018.

CARRIED

ADOPTION OF MINUTES

Moved by E. DalSanto
Seconded by C. Gomez

That Transit Management Advisory Committee (TMAC) defer the adoption of the Regular TMAC Minutes of April 24, 2018.

CARRIED

PRESENTATIONS/DELEGATIONS

L. Megenbir summarized the results of the 10-Valley Express Survey and the recommended approach to proceeding with a pilot program for winter 2018/2019. Key points include:

- The survey was done on-line with 540 surveys completed
- The majority of respondents work in Whistler Village
- Approximately 10% of the respondents identified Pemberton as their place of residence
- When the Whistler Village responses were removed, Function Junction (34%), Whistler Creekside (16%), and Nesters (15%) emerged as the other key employment destinations within Whistler.

- An equal percentage of respondents indicated that they would use this new service for work and for social/recreation or shopping/errands

BC Transit is recommending that the pilot focus on work trips (AM and PM peaks) and if successful, the service be expanded to mid-day and evening to capture social/recreation and shopping/errands. Based on a detailed look into the start and end times of respondents in Function Junction, Whistler Creekside and Nesters, BC Transit's scheduler prepared a preliminary schedule and cost for the 10-Valley Express service.

TMAC supports the following service design for a winter 2018/2019 pilot program:

- The service does not detour into MPSC, the Village or Whistler Creekside (subject to getting stops on the highway)
- The service detours into Rainbow Estates (at a cost of 2 minutes per direction) both northbound and southbound in the short term until a stop on the highway can be built. MOTI is reviewing the request for a Southbound stop.
- Contingent on scheduling constraints, the ideal pilot service design would provide service every 30 minutes from 7am to 9am and 4:00pm 6PM arriving and leaving Function Junction on the 20s and 50s in the AM and 10s and 40s in the PM.

RMOW staff met with Ministry of Transportation and Infrastructure (MOTI) staff on June 22 to do a site review of the proposed additional stops required for the 10-Valley Express. MOTI staff is still reviewing the request.

ACTION 1:

The RMOW and Whistler Transit Ltd look for a potential layover location in Emerald.

B. Wilson left at 3:35pm

As described, this service will cost approximately 1,300 annual service hours for the winter pilot program and 4,000 annual service hours if it were extended to year round. As there are other winter and Spring/Summer/Fall expansions recommended on the existing Whistler Transit System, BC Transit is suggesting that the 10-Valley Express Service may need to be reduced to hourly for the spring/summer/fall. BC Transit will be using the new SmartBus capabilities to monitor ridership and schedule design of this new service.

TMAC supports the recommended approach to the 10-Valley Express pilot program for winter 2018/2019. TMAC is also recommending that a slightly modified version of the 10-Valley Express on-line survey be available from the launch date of the pilot project so that customer feedback can be easily collected to assist in the plans for the Spring/Summer/Fall pilot extension.

direction of Expansion MOU and noted that it supports the Transportation Advisory Group (TAG) Transportation Vision and Goals for transportation to, from and within Whistler.

ACTION 2

TMAC requests that BC Transit revise the description of proposed expansion to include on-time performance improvements.

ACTION 3:

TMAC requested additional information as to why two vehicle are required in 2019/2020 when only 2,500 annual service hours are being added to the Whistler Transit System.

BC Transit Fare
Review

On June 18, 2018, BC Transit informed the RMOW that the Whistler Transit System is scheduled for a fare structure review in 2018 with an implementation date in 2019. The introductory BC Transit Fare Structure Directions paper was circulated with the agenda package. TMAC noted that the paper was missing the following items which will need to be included in the review process:

- The Transportation Advisory Group (TAG) transportation action plan including the following programs funded through revenues generated from Day Lots 1-5.
 - Reduction of the cost of the monthly pass from \$65 to \$50/month to match the price of a parking pass
 - Spirit Transit pass
 - The expanded Family Travel program
- The winter route 7 Staff Housing complimentary service funded by Vail Resorts, the Fairmont Chateau Whistler and Gibbons Life
- The free Village Shuttles (Routes 4, 5 and 8) funded by the Hotel Tax and more recently the Provincial Resort Municipality Initiative (RMI)
- The resort aspect of the transit system which means that we do not have traditional city-styled peak commute time. For example, holidays and weekends tend to be busier than a Wednesday morning (unless it is a 25 cm day)
- 6-month and 12-month pass programs

TMAC is looking forward to being involved in this review and has requested that following information be brought to the next fare review workshop:

- Summary of sales by product type and demographic (especially youth K-12) for 2015, 2016, 2017 and 2018
- Any information (survey results) on the value of products/program to the end user
- Options to provide more free transit days and complimentary service to the community
- Recent experience in regards to removing transfers and replacing them with a DayPass from smaller communities – not just Victoria and Nanaimo.

It was noted that in general, drivers prefer programs that remove paper transfers from the system.

Updates

2018 Summer Saturdays, Sunday and Holiday Monday

- Started on Saturday, June 16
- Running smoother than last year
- Buses are full during the day
- For the Canada Day weekend, we put extra service in addition to the weekend extra service
 - The concert bus on both June 30 and July 1 paid for by the Canada Day event
 - On July 1 extra service between Whistler Creekside and Whistler Village paid for by Dusty's (Vail Resorts) to support their event in Whistler Creekside
 - On July 1 extra service to support people going to and from the Canada Day parade paid for by the Canada Day event

SmartBus/NextRide installation

- The installation of the hardware is complete
- There is a two week internal testing period
- The public go-live date is scheduled for July 24
- Whistler Transit Ltd demonstrated what they can see
- TMAC members are invited to be part of the internal testing period

Moved by E. DalSanto

Seconded by J. Ford

THAT BC Transit program the buses so that the external annunciation of the route number and destination match the hours of the Whistler Bylaw No. 1660, 2004 – a bylaw to regulate, prohibit, and otherwise control noise in the Resort Municipality, and that the volume of the external annunciation be changed by time of day.

CARRIED

Other Business

Official Community Plan

TMAC members are reminded that the official community review of the OCP vision, goals, objectives and policies is open until July 13, 2018.

www.whistler.ca/OCP

TERMINATION

Moved by C. Hoffman


Seconded by J. Hallisey

That the Transit Management Advisory Committee Meeting of July 3, 2018 be terminated at 5:00 p.m.

CARRIED



Chair, J. Ford



Recording Secretary, E. DalSanto