



# WHISTLER

## MINUTES

**REGULAR MEETING OF MEASURING UP SELECT  
COMMITTEE OF COUNCIL (MUSCC)  
WEDNESDAY, MAY 01, 2019, STARTING AT 9:10 A.M.**

**In the Oboe Room at Whistler Municipal Hall  
4325 Blackcomb Way, Whistler, BC V8E 0X5**

**PRESENT:**

Accommodation Sector, Doug Andrews  
Mature Action Committee, Sue Lawther  
Tourism Whistler, Mary Ann Collishaw  
Whistler Blackcomb, Matt Davies  
Member at Large, Dave Ashton  
Senior Planner, RMOW, Jake Belobaba  
Measuring Up Coordinator, RMOW, Sarah Tipler  
GIS Coordinator, RMOW, Vanessa Pocock  
Recording Secretary, RMOW, Karen Olineck

**REGRETS:**

Councillor, Jen Ford  
Whistler Adaptive Sports Program, Chelsey Walker  
Whistler Community Services Society, Jackie Dickinson  
Member at Large, Olivia Rey

**ADOPTION OF AGENDA**

Moved by Sue Lawther  
Seconded by Doug Andrews

**That MUSCC adopt the MUSCC agenda of May 1, 2019.**

CARRIED

**ADOPTION OF MINUTES**

Moved by Sue Lawther  
Seconded by Doug Andrews

**That MUSCC adopt the MUSCC minutes of February 28, 2018.**

CARRIED

Mapping – Updating  
Access Whistler Map  
and Digitizing  
Accessible  
Infrastructure on GIS

**ITEMS FOR DISCUSSION**

Sarah Tipler commented on the following:

1. For the past 18 months, Planning has been in consultation with IT on how to get the accessibility infrastructure into a digitized format that can be used in a variety of different ways.
2. This focused on key elements like the annual walk through with Village Maintenance to identify areas that require repairs and regular maintenance to help better track items in the Village.
3. Once the map is digitized, it will be on the GIS with the goal to also have this interface easily accessible to the public so they can access it on handheld devices.
4. Planning also had conversations with Tourism Whistler and Village Host about the use of the current physical map.
5. Planning had conversations with the City of North Vancouver about their current mapping technology, which includes things like classifying all their roads. Also, if there is an obstruction on the road their mapping can be set to indicate that there may be an impediment on the sidewalk and it directs the public to other routes. The classification will also include things related to grade like slope, stability and repair needed.
6. Currently, the RMOW's GIS has the slope of ramps going up to the concourse levels. We would like it to indicate that if you have a mobility impairment and want to use lower effort, then you can chose an alternate route. This would make the application as user friendly as possible.

Vanessa Pocock commented on the following:

1. In consultation with Infrastructure Services and Village Maintenance, IT identified some accessibility features that require repair and maintenance.
2. Planning and IT would like to take the pdf map with all the accessible features throughout the Village and create a digitized copy of them.
3. The goal is also to create a condition assessment forum where the public can go into the Village, choose an accessible feature and complete a condition assessment against it. This will involve identifying if that feature exists, is damaged or needs some maintenance. This will make it user friendly.
4. The hardest part will be keeping it up-to-date and different departments will have to identify the features that are not going to change. There is hard to track work being done in the Village that will impact pathways, etc.
5. Initial response to the data is to add and repair features in the Village.
6. We will also create a story map linked to wayfinding that identifies features like free parking lots and direction options.
7. Once we have all the data and condition assessments, we can release this interactive accessibility map quickly, but gathering the data will take a while.

RMOW Accessibility  
Information

Sarah Tipler commented on the following:

1. The RMOW currently has an Access Whistler map to give information to staff about accessibility features around Whistler.
2. PLANAT used to be the key website that looked at rating venue accessibility, which was implemented by the Rick Hansen Foundation. However, in 2016 the program was terminated and was replaced by the Rick Hansen Foundation Accessibility Certification Program (RHFAC).
3. This is the first of its kind in North America, which provides accessibility training using the CSA Standard and Universal Design. The emphasis is also on customer service.
4. The Rick Hansen Foundation is working with a number of organizations like Google, Expedia, etc. to get RHFAC accessibility ratings included in their listings. The RHFAC program is currently in Canada with the goal to take it globally.

Accessibility and  
Universal Design in  
the New OCP

Sarah Tipler commented on the following:

1. The OCP went through second reading with Universal Design embedded in it.

**OTHER**

Member Dave Ashton commented on how pleased he was with the design of the stairs at the Gondola Transit Exchange bus loop, particularly the decision to put handrails in the middle of the stairs.

**TERMINATION**

Moved by Sue Lawther

**That** the MUSCC Committee Meeting of May 1, 2019 be terminated at 10:25 a.m.

CARRIED.

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ACTING CHAIR: Sue Lawther

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RECORDING SECRETARY: Karen Olineck