

# COVID19 Guidance and Support for Whistler Businesses

**Our community's recovery relies on each of us doing our part.**

*This document has been prepared to support Whistler businesses as they plan ahead.*

During Whistler's progressive reopening, it is critical that all Whistler businesses take a proactive approach to ensuring all required practices are in place, before reopening, in order to manage risk – both for the community and visitors alike. The Provincial Health Officer (PHO) has ordered specific practices to be implemented and these orders must be followed. Guidance has also been provided for specific industry sectors – see links below. The PHO has also ordered that all employers must post a copy of your COVID-19 Safety Plan (on your website if you have one, and at your workplace), so that it is readily available for review by workers, other persons who may attend at the workplace to provide services and members of the public.

## 6 STEPS FOR RETURNING TO SAFE BUSINESS OPERATION

### 1 Assess the Risk at your Workplace

### 2 Implement Measures to Reduce the Risk

- Cleaning and Hygiene
- Maintaining Physical Distance
- Use of PPE and Physical Barriers When Unable to Manage Distance

### 3 Develop Policies to Mitigate Risk

- Guidance on self-isolation and self-care
- Guidance on how to reduce contact intensity
- Guidance on how to reduce the number of contacts

### 4 Develop Communication Plans and Training

- Post signage, including occupancy limits and hygiene practices
- Train workers on workplace measures and self-care policies

### 5 Monitor workplace and update plans as required

- Create dynamic plans that can be updated based on worker feedback and changing practices

### 6 Assess and Address Risks from Resuming Operations

#### Guidelines & Best Practices

##### BC Ministry of Health

- Orders and Guidelines
- BC's Restart Plan
- BC's Go-Forward Management Strategy
- BC's Go- Forward Checklist

##### WorkSafeBC

- Returning to Safe Operation
- What Workers Should Do?
- Small Business and COVID-19 Safety

#### Sector Specific Guidelines

- |                         |                           |
|-------------------------|---------------------------|
| Hotels                  | Personal Services         |
| Restaurants & Food      | Arts & Culture Facilities |
| Retail and Grocery      | Schools & Child Care      |
| Sports & Tour Operators | Real Estate               |
| Construction            | Offices                   |
| Transportation          | Manufacturers             |
| Health Care & Clinics   | Forestry                  |

For detailed information, visit [whistler.ca/SafeRestart](https://whistler.ca/SafeRestart)



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# 3 CORE MEASURES

## TO REDUCE TRANSMISSION

28 May, 2020

### Personal Self Care

- **No handshaking**
- **Practice good hygiene**
- **Maintain reasonable physical distancing** when outside the home and using a non-medical mask or face covering in situations where reasonable physical distancing cannot be consistently maintained, or engineering controls are not available (e.g. plexiglass barriers).
- **If you have the symptoms of a cold, flu, or COVID-19, you must stay at home** and keep a safe distance from others in your family until those symptoms have disappeared.
- A further consideration is for individuals at risk of a more severe illness to properly inform themselves of risk, assess their own risk-tolerance, and think through extra precautions they may wish to take.

### Managing Social Interaction with Extended Family and Friends

- **Maintain a zero-tolerance standard for yourself, family and close friends** to not socialize when any of you have the symptoms of a cold, flu, or COVID-19, including coughing or sneezing.
- **Maintain regular social contact** with extended family or a small group of friends, but **only get together in small groups (2-6 people)** and maintain reasonable physical distance (cautiously expand our circles of social contact, while protecting those more at risk).

### Implement Safe Organizational Practices

- **Promote and monitor personal self-care actions** in your organization.
- **Promote and implement the core measures for managing social interaction** in your organizational setting
- Establish clear policies to **ensure that individuals who have the symptoms of a cold, flu, or COVID-19 do not come into the workplace.**
- Conduct **frequent cleaning of “high touch” areas** in workplaces throughout the day and provide hand sanitizer stands at entrances or around workplaces and shops.
- Where appropriate increase **use of temporary physical barriers** (such as Plexiglas at service counters).
- Focus on how you will **support and accommodate higher-risk populations** including those 65+ and those with underlying medical conditions.



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