



WHISTLER

MINUTES

MEASURING UP SELECT COMMITTEE OF COUNCIL
Wednesday, April, 6nd, 2011, 3:00 PM – 5:00 PM

To be held in the Community Room of the Whistler Public Library

Committee Members Present

Kevin Damaskie
Sarah Tipler
Tom Thomson
Melissa Deller
Wendy Aitken
Freda Cook
Chris Fudge
Chelsey Walker
Rae McDonald

RMOW, Sustainability Coordinator
VC, RMOW Accessibility Coordinator
RMOW Councilor
WCSS SNAP Coordinator
WB, Director, Guest Services
Mature Action Committee
Tourism Whistler
Whistler Adaptive Sports Society, ED
Case Manager, Vancouver Coastal Health

Regrets

Phil Chew
Adam Protter
Christian Rhude
Erin Morgan
Jackie Dickenson

Staff Present

Claire Daniels

RMOW Recording Secretary

Minutes

February 2, 2011 Minutes approved

Introductions

- Update on the minutes: David Stein- issues between the RMOW and WFTD have been dealt with internally; problem of him attending and presenting is that the MUSCC meetings conflict with Mr. Stein's work schedule. Kevin left it with him to arrange a different meeting time in a room at the Hilton to make a special presentation to the MUSCC.
- Kevin to follow up on this with an email.

Presentation: Project Brief for Where We Are At Now (WAWAN)

- Focus: Village Core, Parks and Rec, Transit and Transportation.
- Baseline Audit of what is going on in these three function aspects of the community.



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Questions:

- How best to get this done?
- What are we going to get out of this?

Answers:

- Accurate information.
- What is available already.
- Identifying a design feature that is accessible by default; broaden the scope of what is out there.
- What we excel at and what we are not good at.
- Strengths and weaknesses.
- SWOT analysis.
- Financial opportunities and potential partnership.
- What already exists in the three year budget.
- Capital plans of RMOW and partners.
- Accessibility is partner-based.
- Find more partners to get involved.
- Builders, developers and realtors need an understanding of the demand/benefit of accessibility.
- Create our own Whistler specific business case and identify market advantages.
- Broader scope of visitor demand and capacity; enhance missing visitor piece.

Asset Mapping

- Focus on what is here first before we identify what is missing.
- Is about community development.
- People who are the place know best.
- SWOT analysis for each asset.
- Alignment of what our community assets are.
- Community developed description of tangible or intangible things.
- Asset map of accessibility and inclusion.
- Grassroots.
- Will bring value to your organization and life.



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- Maps are a powerful communication tool.

Organizational involvement:

- How can you best be involved?
- Current reality from each organization/stakeholder; future capital and programming plans.
- Get opinions from seniors in the community; face-face communication; bring the perspectives of MAC forward.
- Communicate how progressive and proactive this community is being; use this as an advocacy channel to take information back to province and pertinent ministries.
- Include perspectives of programming, support, and infrastructure.
- Capacity and volunteerism.
- Identify sport tourism opportunities and advance the business case.
- Update Whistler Blackcomb accessibility audit.
- Help members utilize information from asset mapping exercise; market this.
- Help to put forward the identified needs to Council to facilitate movement.
- Expand scope of our accessibility opportunities.
- We compete internationally; we need to be the world class leader in accessible resort communities.
- Go beyond our backyard; person or individuals that know what we should measure ourselves off of.
- We are asset rich, but we need to continue to build upon, develop, and enhance these assets.
- Our exposure must be greater.
- How do we lever our natural assets to enhance our accessibility?

What are the next steps?

- Look at your own business/organization and put together a high level accessibility and inclusion current reality; max 2 page brainstorming, where we are at.
- Be prepared to share this work (your current assets reality piece) with the group at our next meeting May 4, 2011.



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- Will determine where our efforts are best invested.
- Example: What is the WB return on this investment; we need to help each other succeed.

Business Arising from
Current

Passenger Transportation Board discussion paper

- There is no minimum requirement specified in our current bylaws.
- Whistler Resort Cabs is the only company that has an accessible component within their passenger transportation license; in the winter months the minimum is 2 and summer months the minimum is 1.
- Can we influence these minimum numbers?
- The PTB licensing process is application driven and only works on complaints; no other regular monitoring.
- Whistler Resort Cabs could have a maximum of 6 accessible cabs with current license.
- Passenger Transportation Board no longer requires standardized training for drivers (which would cover loading and tie-downs for wheelchair accessible taxi); the Richmond Center for Disability and PTB then introduced the idea of a train the trainer workshop for all of the Vancouver taxi companies; however it is still voluntary and is not subject to standards.
- Opportunity to provide a letter from the group to comment on this discussion paper: concerns about the minimum numbers, lack of training, and poor upkeep of equipment.
- How do we find out if there is a market (business case) for more accessible cabs?
- Do we have a handle on how many accessible taxi cabs are used a month?
- Transportation is one of our weakest links here in Whistler.
- We need projections of what our accessibility needs are in the future.
- We need to understand the rationale behind why things are not being done (ie. Why is there no minimum requirement of accessible taxi cabs; why are there not more accessible taxi



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cabs in Whistler; what is the demand for accessible taxi cabs; what is the business case for accessible taxi cabs?)

- Over the last x period, can you tell us what the demand is for your accessible taxi fleet?
 - Affordability and accessibility component of Cheakamus Crossing outweighs the distance from the village and current transportation barriers being the main trade off.
 - What are the demands for accessible transportation to and from YVR? How are people with disabilities getting to Whistler from YVR?
 - What is our next step on this topic?
 - Investigate RMOW terms of references of the business licenses of companies providing transportation services.
 - Require a new minimum of Passenger Transportation Licenses for accessible transportation.
 - Committee members are encouraged to comment on the PTB discussion paper, should they be concerned about the current regulations.
 - To have an understanding of our accessible transport assets, we need to get a handle on how the commitment for accessible cabs fit within the assets of this community. This will require a bit of research; the RMOW will be responsible for this research and presentation back to the committee.
 - Our transit expenditure is taxed beyond belief; we are going to feel a great contraction from these services in the near future.
 - We need to ensure that the Buses that are to be retained, facilitate accessibility. A letter from MUSCC to BC Transit regarding the importance of accessible transit- motion approved.
 - Action: write a letter to BC transit re the motion above.
 - Sarah to research volume of usage.
 - Business opportunity: fill gaps by providing accessible shuttle for seniors and people with disabilities; share with partners.
- Quick Announcements
- Barrier Free Route Map is almost done.



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- Whistler.ca is going through a big transition.
- The first round of draft municipal accessibility standards for the built environment has begun.
- Resolutions have been passed by UBCM on accessibility and inclusivity, which are almost identical to resolutions that MUSCC was seeking; may send a letter of support to further this cause; wait to hear back from UBCM.
- Email is the best form of communication between meetings, should a letter be required.
- WCSS SNAP position increased from 16hrs to 26hrs: Melissa working full time for WCSS.
- BC Para-Alpine championships next weekend.
- Whistler Adaptive Sports Society- one of the fastest growing organizations; growing exponentially; \$30 000 in bursaries this year; looking at Whistler to be the national development centre for sport; grown 500 percent over the last 6yrs.
- WASS and Nine Lives- will be working together to promote and expand accessible travel
- OCP update Open House tomorrow night: Thursday April 7 at th Hilton, 5:50-8:30pm.

Action Status

Actions to put into New Action Register:

- Process piece request:

1. For MUSCC to have an Action Register.
2. Send Actions back to committee within the first week after the meeting.

See **Action Status Table** below

Ajourn: 4:42pm



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Action Status Table

Date Action Proposed	Who	Action	Action Due Date	Completed
02/02/11	Kevin/Sarah	ask John Ray about any VANOC accessibility studies	March meeting	x
02/02/11	WASP Chelsey	ask if any surveys or testimonials have been collected by WASP of the participants experience in Whistler	at next meeting if available	
02/02/11	Sarah	burn copies of WAVE accessibility study & village audit for committee members	06/04/11	x
02/02/11	Sarah	include information on accessible features in the Passivehaus facts sheet	12/02/11	x
02/02/11	Kevin	To talk with Lee from the Whistler Museum about Paralympic cauldron being used in Whistler Olympic Plaza	March meeting	x
02/02/11	Jackie	Send Life Skills Support Worker job posting information to Sarah	February	x
06/04/11	Kevin	To follow up with David Stein, by an email, to arrange a different meeting time, in room at the Hilton to make a special presentation to MUSCC on WFTD.	Sometime in April	x
06/04/11	Sarah	To draft a letter from MUSCC to BC Transit about retaining our accessible buses.	Before May 4 meeting	
06/04/11	All MUSCC Members	Be prepared to share Current Reality Piece: Look at your own business/organization and put together a high level accessibility and inclusion current reality; max 2 page	May 4, 2011	
06/04/11	Sarah	To research volume of usage of accessible transport in Whistler: public transit, cabs, inter-city bus services and shuttles.	04/05/11	
06/04/11	Anyone interested	Any comments on the PTB discussion paper should be submitted to them directly.	by April 18	x