



# WHISTLER

## MINUTES

MEASURING UP SELECT COMMITTEE OF COUNCIL  
Wednesday May 11th, 2011, 3:00 PM – 5:00 PM

To be held in the Community Room of the Whistler Public Library

Committee Members Present

Kevin Damaskie  
Sarah Tipler  
Tom Thomson  
Melissa Deller  
Wendy Aitken  
Chris Fudge  
Chelsey Walker  
Phil Chew

RMOW, Sustainability Coordinator  
VC, RMOW Accessibility Coordinator  
RMOW Councilor  
WCSS SNAP Coordinator  
WB, Director, Guest Services  
Tourism Whistler  
Whistler Adaptive Sports Society, ED  
Paralympic Athlete

Staff Present

Claire Daniels

RMOW Recording Secretary

Minutes

April 6, 2011 Minutes approved

Updates

**Celebration Plaza-** nice place; it is awesome!

### **Transit/Transport**

- Buses are 100% accessible.
- Hydrogen buses have two accessible spots.
- Diesel buses carry 4 and will be our only fleet in 2012.
- Draft rider info guide to go across the province; issue with language.
- Accessible features on the bus can currently only be used at accessible stops- Sarah would ask that they be able to be used at all stops.
- Attendants should be able to travel for free and should not need handy pass.
- Guide animals with certification from anywhere should meet the requirement.
- Issue with measurements for chairs- Standards that BC Transit are too small for many chairs.
- Letter to Passenger Transportation Board with the following concerns:
  - taxi bill of rights-more visible for passengers to give feedback to passenger transportation board
  - need better way to inspect equipment and decals



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- need a train the train in each taxi company
- within and b/w communities need better cooperation
- contact SPARC and Rick Hansen foundation to make sure they have the accurate figures to determine demand for accessible transport.
- Volume of usage of accessible transport in Whistler- sent out emails to see what the demand is.
- Did not hear back from UBCM; website indicated that all 5 resolutions supporting accessibility were declined by the province.
- Tom attended transit meeting with Joe and Emma: all communities upset with BC Transit; communities got together as a whole and brought UBCM representative to listen to meeting to better understand community standpoint; perhaps this approach could be used to support accessibility initiatives and policies.
- Would be interesting to do something similar for accessibility.
- Main issue was around resources and lack there of.
- Are there 1-3 items that many groups would support; if have something that common, could engage a member of UBCM to get them to champion cause; great uptake with strength in numbers.
- May be able to support accessibility through business case work of Rick Hansen and Spark.
- Who leads the process and how long does it take?

## Chelsey:

- WASP New intern: creating a database of all clients.

## Thomson

- Congratulation to Chelsey for nomination for YMCA award.
- Go on YWCA website to vote for Chelsey.

## Chelsey:

- 14 different sports programs
- Tech sports facility with short and long term accomodation
- 180 volunteer base
- Scholarship for athletes
- Sport academy
- Building permit for universal design building at Olympic Station
- Alta Lake park Accessible facility
- 15 national sport, paralmpy
- Sport for life
- Accessible tourism committee
- Consultants for adaptive sport within Canada and World
- Fully holistic- more of an academy model
- Use almost all existing infrastructure

Current Reality Round  
Table



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## Wendy

- Pass programs
- Whistler Adaptive Sports partnership
- Proximity of parking to lifts
- Whistler gondola is fully accessible
- Roundhouse is accessible restaurant
- Pique to pique continuous loop
- Non-discriminatory hiring
- Accessible website
- Moving to create more accessible workspaces
- Some accessible lodging
- Sporting events with accessibility components

## Chris

### Facilities:

- Conference centre accessible
- Visitor centre is fully wheelchair accessible
- Training is relatively high in terms accessible info that is being given out

### Whistler.com:

- Main page has icon to accessible page with activities and barriers free route maps
- Partnership with Whistler for the Disabled

### Accessible Tourism:

- Infrastructure to support events
- Accessible tourism strategy
- High level of interest from event producers to come to Whistler

## Tom

- Is there merit in having a website to what we do?
- Everything we have needs to be readily accessible- information and knowledge
- Use of icons so that all users can use the same page and information
- Village is vital to all we do
- Buildings and plazas
- Our trails and trail network
- Mountain accessibility
- Water accessibility is growing
- This bring together of information and resource is very important

## Phil

- Valley has always been a big supporter of disabled skiing
- Our local sports teams benefit greatly from all our events
- We did a very good job with Paralympics
- Projects we are doing for the village are addressing accessibility
- Becoming a very easy community for people with disabilities
- Have seen a great progression; something to be very proud of



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## MAC

- We have a MAC
- Cross walks
- MY Place
- Cultural events
- Access Guide
- Lifestyle Fair
- Senior Needs Action Planner
- Library programs
- Seniors Housing

## Melissa

- WCSS community programs and resources
- Food bank
- Community greenhouses
- Only tourist community that has hired a senior planner by a non-profit

## Sarah

- MPSC
- Way finding signage
- Accessibility audit of village and parks
- Whistler way add campaign
- Whistler Public Library
- Tactile curbs
- Accessible parking stalls
- High Performance Centre
- Inclusive play area
- Rec programming
- Valley trail system

Asset Mapping

MUSCC mapped out their top 5 assets from their current reality work.

Actions

- MUSCC to send their Current Reality work to Sarah.
- Sarah to send out Asset Mapping Workbook to absent members to get their ideas captured as well.
- Sarah to gather all current reality material together to create a reporting piece.

Actions Status  
Update

See **Action Status Table** below

Ajourn: 5:00pm



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## Action Status Table

Date Action Proposed	Who	Action	Action Due Date	Completed
02/02/11	Kevin/Sarah	ask John Ray about any VANOC accessibility studies	March meeting	x
02/02/11	WASP Chelsey	ask if any surveys or testimonials have been collected by WASP of the participants experience in Whistler	at next meeting if available	
02/02/11	Sarah	burn copies of WAVE accessibility study & village audit for committee members	06/04/11	x
02/02/11	Sarah	include information on accessible features in the Passivehaus facts sheet	12/02/11	x
02/02/11	Kevin	To talk with Lee from the Whistler Museum about Paralympic cauldron being used in Whistler Olympic Plaza	March meeting	x
02/02/11	Jackie	Send Life Skills Support Worker job posting information to Sarah	February	x
06/04/11	Kevin	To follow up with David Stein, by an email, to arrange a different meeting time, in room at the Hilton to make a special presentation to MUSCC on WFTD.	Sometime in April	x
06/04/11	Sarah	To draft a letter from MUSCC to BC Transit about retaining our accessible buses.	Before May 4 meeting	
06/04/11	<b>All MUSCC Members</b>	Be prepared to share Current Reality Piece:  Look at your own business/organization and put together a high level accessibility and inclusion current reality; max 2 page	<b>May 4, 2011</b>	
06/04/11	Sarah	To research volume of usage of accessible transport in Whistler: public transit, cabs, inter-city bus services and shuttles.	04/05/11	
06/04/11	Anyone interested	Any comments on the PTB discussion paper should be submitted to them directly.	by April 18	x