



# WHISTLER

## MINUTES

MEASURING UP SELECT COMMITTEE OF COUNCIL  
Wednesday September 7, 2011, 3:00 PM - 5:00 PM

To be held in the Community Room of the Whistler Public Library

### Committee Members Present

Kevin Damaskie	RMOW, Sustainability Coordinator
Sarah Tipler	RMOW, Measuring Up Coordinator
Melissa Deller	WCSS, SNAP Coordinator
Wendy Aitken	WB, Director, Guest Services
Freda Cook	Mature Action Committee
Chelsey Walker	Whistler Adaptive Sports Program, ED
Tom Thomson	RMOW Councilor
Chris Fudge	Tourism Whistler

### Regrets

Phil Chew	Paralympic Athlete
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### Staff Present

Claire Daniels	RMOW Recording Secretary
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### Minutes

Additions to August 3 minutes: Tom was late and Chris was not here  
Motion to approve minutes: Wendy, Sarah  
August 3, 2011 Minutes approved

### Updates

#### Asset Mapping

- Health Services identified as a major gap in the Asset Mapping Process.
- Need VCH representative present to discuss these assets.
- Sarah to attend meeting in Oct. 11 re Health Services assets.
- VCH needs to provide current reality to committee.
- Committee to send gaps in asset inventory back to Sarah after today's meeting: what is missing, what could be improved upon?
- Asset report will be updated on an annual basis; ongoing inventory.



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Asset Review: top asset  
and story

## Next Steps & Key things to focus on

- Intention to take report to council

### **Celebration Plaza**

- Opening of Celebration Plaza
- 3 people in chairs watching the show
- Could it have been better- yes. Nothing was set aside for viewing area for those with disabilities.
- They had an incredible experience in Whistler; blown away by all the activities that were inclusive.
- They were thrilled to be in Whistler and to begin living their lives again: "I am alive again".
- Various groups contributed to the enjoyment of these visitors.

Asset: Celebration Plaza

Improvement: have better pre-planned accessible seating area for watching event; need signage of accessible viewing areas.

### **Whistler Mountain** (summer sightseeing)

- Man with MS, wanted to go up the mountain, parked at Westin. Wanted to get into some sort of vehicle to go and see the terrain once at the top of the mountain. Easy to get up the mountain; very accessible. Realized limitations though. Didn't know how to access the equipment.
- \$20 (+\$5 membership fee) to rent Trail Rider from Whistler Adaptive.

Asset: Whistler Mountain and access to alpine

Improvement: guest services at top of the mountain in the summer; communications in general; need to update information on W/B website re accessibility elements (lift tickets, equipment, etc)

\*\*planning is important; use Whistler Adaptive; go through Guest Relations to get tickets



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## *Other ideas and story sharing:*

Importance of Planning to optimize vacation and allow service providers to prepare for guests with disabilities, which they might not typically service

- BC Mobility Opportunities Society and BC Paraplegic Association North (Prince George )came for a visit; 2 nights accommodation in the Village
- Dinner at Uli's Flipside- fully accessible restaurant.
- 23 individuals with disabilities all able to access activities and had incredible week in Whistler.

## Whistler Spirit Program/Welcome Week

- How to incorporate accessibility knowledge into this training.
- Volunteer opportunities.

## Survival Guide

- More accessible content.

## Peer Educator

- Incorporate info about WASP and accessibility offerings.
- Melissa to work on this.

## *Missing Assets from inventory*

- Inclusive Playground
- Lost lake and cross country trails- they are all rated for difficulty
- W/B as recreation asset
- WASP Programming and partnerships (i.e. Whistler Housing Authority)
- Events
- High Performance Centre



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- Whistler Olympic Park
- Village Host and Mountain Host programs
- Conference centre

## Other Business

### Action Status Table

- Testimonials from Chelsey- Kevin to look back at minutes to see what was meant by this; Chelsey has hundreds.
- Accessible transit/transportation in Whistler- esp. difficult from Cheakamus Crossing; what is next step for this? Vehicle is on the wish list; area needing attention; is also a limitation to get out of Whistler to appointments, etc.
- What assets exist within Whistler that could be re-purposed; need to know the supply more than volume of usage for accessible transit options.
- Sarah to get contact from Chelsey for IPC

### Parks Accessibility Progress

- Sarah has been through all parks planning documents and been on tours with parks department.
- Sarah to support work on Parks Master Plan update happening this fall/winter.
- Comment: only focus on wheelchair users; need to ensure we are looking at all users.
- Issue is better connection btw original planning and implementation of accessibility and inclusivity goals.

### Membership

- Chamber
- Hotel Association



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- Restaurant Association
- SD48
- Engineers Association (larger hotels)
- When should we send out invitation to join MUSCC
- Suggestion to invite someone from Whistler Health Care centre or foundation.
- Will re-distribute Terms of Reference to identify seats that are empty. Also provide opportunity to identify other groups/associations to connect with.
- Freda will be leaving; need to get a new member or make Melissa a dual role.
- How many people do we need for quorum? 5, includes Sarah; will be harder to meet quorum if we do not get more membership.
- Is it ideal to have an alternate if a member has to miss; perhaps make an option for alternate attending max. 2 meetings on members behalf; would it be better to have no one there if the alternate is not in the know?

## Other

- Is there sufficient accessible parking close enough to the lifts (primarily the village gondola )for independently getting oneself and equipment (i.e. sit ski or downhill chair) to it?
- Sarah has the map of tenure and location of leases in underground parking for the main village area (excluding the Hilton, the Westin, the Pan Pacific). Before investigating any further, determine what the committee thinks.
- Committee thoughts:
  - Whistler Adaptive would prefer flex parking.
  - How do we quantify the demand?
  - Chelsey found majority of people with disabilities went to Creekside or Base 2; potentially want to increase the volume at



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these locations. An additional parking space at Sundial won't be made accessible unless is quantified.

- Potentially worth doing an inventory on accessible parking; also identify drop off zones.
- Announcement: Roof is on Jeff Harbers Adaptive Sports Centre on Whistler Mtn; opening Nov. 24.

## Next Steps

Sarah to send out word document of asset piece and fill in gaps, track and send back to Sarah. Have 2 weeks to complete.

## Ajourn:

4:51pm



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## Action Status Table

Date Action Proposed	Who	Action	Action Due Date	Completed
02/02/11	Kevin/Sarah	ask John Ray about any VANOC accessibility studies	March meeting	x
02/02/11	WASP Chelsey	ask if any surveys or testimonials have been collected by WASP of the participants experience in Whistler	at next meeting if available	
02/02/11	Sarah	burn copies of WAVE accessibility study & village audit for committee members	06/04/11	x
02/02/11	Sarah	include information on accessible features in the Passivehaus facts sheet	12/02/11	x
02/02/11	Kevin	To talk with Lee from the Whistler Museum about Paralympic cauldron being used in Whistler Olympic Plaza	March meeting	x
02/02/11	Jackie	Send Life Skills Support Worker job posting information to Sarah	February	x
06/04/11	Kevin	To follow up with David Stein, by an email, to arrange a different meeting time, in room at the Hilton to make a special presentation to MUSCC on WFTD.	Sometime in April	x
06/04/11	Sarah	To draft a letter from MUSCC to BC Transit about retaining our accessible buses.	Before May 4 meeting	x
06/04/11	<b>All MUSCC Members</b>	Be prepared to share Current Reality Piece:  Look at your own business/organization and put together a high level accessibility and inclusion current reality; max 2 page	May 4, 2011	x
06/04/11	Sarah	To research volume of usage of accessible transport in Whistler: public transit, cabs, inter-city bus services and shuttles.	04/05/11	
06/04/11	Anyone interested	Any comments on the PTB discussion paper	by April 18	X

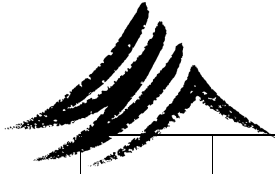
**Comment [CDaniels1]:** Kevin to look into what the intention was of this.

**Comment [stipler2R1]:** I am sending the February minutes Chelsea with a request for any feedback, good and bad, about accessibility needs being met or unmet while in Whistler

**Comment [CDaniels3]:** Identified as more effective to identify potential supply of accessible transport in Whistler.

**Comment [stipler4R3]:** What is the contact be hotels and find out if they had a complimentary shuttle service and if it was accessible?

**Comment [CDaniels5]:** I believe the intention here was to identify what accessible shuttle vehicles already exist in the Valley and to determine whether there might be potential to utilize these assets. Do we have underutilized assets within Whistler that we could tap into, particularly with regards to accessible transport.



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		should be submitted to them directly.		
03/08/11	Sarah	investigate accessibility planning for London 2012 Olympic and Paralympic games via the <b>IPC</b>	07/09/2011	

**Comment [CDaniels6]:** Sarah to get contacts from Chelsey.