



Get in touch! We would love to hear from you.

Resort Municipality of Whistler

Municipal Hall 4325 Blackcomb Way, Whistler, B.C. V8E 0X5 604-932-5535 | info@whistler.ca

Municipal Hall is open Monday to Friday 8 a.m. to 4:30 p.m. excluding Statutory Holidays

Department contacts

Bylaw Services | 604-935-8280 Emergency Social Services | 604-966-4845 Water and Sewer | 604-935-8320 RCMP (Police) Non-Emergency | 604-932-304

Roads Department | 604-935-8300 RCMP (Police) Emergency | 911

Wastewater Treatment Plant | 604-935-8380 Fire Non-Emergency | 604-935-8260

Emergency Program | 604-935-8473 Fire Emergency | 911

Connect with us online

Website www.whistler.ca | Facebook RMOW | Twitter @RMWhistler | Instagram @RMWhistler

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The Resort Municipality of Whistler's Land Acknowledgement

The Resort Municipality of Whistler is grateful to be on the shared, unceded territory of the Lílwat People, known in their language as Lílwat7úl, and the Squamish People, known in their language as Skwxwú7mesh. We respect and commit to a deep consideration of their history, culture, stewardship and voice.

Lílwat Nation and Squamish Nation Territories

Being a good neighbour means respecting the Indigenous Peoples whose territory we reside on.

The Resort Municipality of Whistler (RMOW) is grateful to be on the shared, unceded territory of the Lílwat People, known in their language as Lílwat7úl, and the Squamish People, known in their language as Skwxwú7mesh. We respect and commit to a deep consideration of their history, culture, stewardship and voice.

The Lilwat Nation and Squamish Nation have lived on these lands since time immemorial. Living and working in this place, colonially known as Whistler, is a gift that we share with both the Lilwat7úl and Skwxwú7mesh.

Lílwat7úl in Ucwalmícwts translates to "the people of the land". The territory extends to Rubble Creek, north to Gates Lake, east to Upper Stein Valley and west to the coastal inlets of the Pacific Ocean: an area covering 7911.31 square kilometres. There are approximately 2,500 members of the Lílwat Nation.

The homeland of the Skwxwú7mesh Úxumixw, Squamish People, encompasses an area that includes present day Greater Vancouver, Gibson's Landing and Squamish, B.C. Their territory is 6,732 square kilometres and stretches from Vancouver, north to Whistler. There are approximately 4,000 members of the Squamish Nation. They speak Skwxwú7mesh Snichem.

To learn more about Lílwat Nation and Squamish Nation, visit:

Lílwat Nation: lilwat.ca

Squamish Nation: squamish.net

Squamish Lílwat Cultural Centre: slcc.ca





Providing Affordable Housing Solutions for Whistler's Workforce.

The Whistler Housing Authority (WHA) offers Rental Homes and Ownership Homes to full time Whistler employees who want to secure long term housing options within Whistler's resort community where they work and play. Since the early 1990's, the WHA and the Resort Municipality of Whistler have provided leadership to address housing affordability challenges for Whistler employees. Whistler currently has approximately 2,200 units of affordable rental and ownership housing for Whistler's workforce.

Whistler Employees

✓ Learn more about eligibility and how to apply for the Employee Housing Rental and Ownership Programs online at www.whistlerhousing.ca. With high demand for these housing programs, you are encouraged to apply as soon as you can. The housing waitlists are managed on a first-come-first-serve basis. If interested, don't delay and apply today so you will have future opportunities in the years to come!

Whistler Homeowners

✓ Consider supporting local businesses and employees and being part of the community's housing solution by offering long term property rentals either directly to employees or via the *Home Run Program*. This program matches you with businesses looking for housing rental opportunities for their staff in a streamlined, low risk way.

Whistler Business Owners

- ✓ Looking for Employee Housing? Register your interest for the *Home Run Program* to be matched with Whistler Homeowners looking to rent their residential properties to you for your team.
- ✓ Encourage your employees to apply for the WHA Rental and Ownership Programs early on in their Whistler careers to give them options to be able to stay in our community long term.

To learn more about the Whistler Housing Authority programs visit: www.whistlerhousing.ca

"WHA has meant safe, affordable, secure housing that I own and take great pride in. WHA means great neighbourhoods with like minded people and families. WHA means us being able to survive and thrive in Whistler – a place we love dearly."

Program participant

HELPING TO MAKE WHISTLER THE PLACE YOU CALL HOME

Tourist accommodation

In Whistler, tourist accommodation means the business of marketing or providing accommodation or lodging to paying guests, and includes hotel businesses, hostels, pensions, bed and breakfasts, campgrounds, recreational vehicle parks, and vacation rentals.

Tourist accommodation rentals are important for providing accommodations for our resort guests. However, it's critical that a balance is struck between supporting our thriving tourism sector while protecting our housing supply and neighbourhood character.

Thinking of renting your property for tourist accommodation?

- Be sure your property is zoned to allow for tourist accommodation. Properties that are zoned as residential are not permitted to provide tourist accommodation for any length of time.
- Once you have confirmed that you are permitted to rent you property for tourist accommodation, and before advertising your property, apply for a Tourist Accommodation Business Licence
- Tourism Accommodation Licences are \$190 + \$25 per guest unit annually. Any property that is being operated as tourist accommodation without a business licence is considered an illegal nightly rental, and fines are applicable of up to \$500 per infraction.

Tourism accommodation is regulated by the Tourist Accommodation Regulation Bylaw.

To check your property's zoning, apply for a Tourist Accommodation Licence and to view the Bylaw, visit whistler.ca/TouristAccommodation.





Can you spot the bylaw blunders?

Animal care and control

Whistler is a pet-friendly community. Being a responsible dog owner means:

Ensuring your dog is on leash (except within off-leash areas)

- Whistler is bear country and off-leash dogs can create dangerous encounters for wildlife, dog owners and dogs.
- When off-leash, ensure your dog does not chase, threaten or harm wildlife

Purchasing a dog licence

- Dogs in Whistler must possess and wear a valid dog licence.
- Licences are available at the Municipal Hall or Whistler Animals Galore (WAG).
- If the Bylaw Department picks up your missing dog, it gets a free ride home once per calendar year.
- Lost and injured animals get cared for and pets get adopted with funding from your dog licence fee.

Picking up after your dog

- Pick up after dogs and dispose of waste appropriately.
- Keep dog poop out of the landfill and use RMOW, BPI-Certified Compostable bags to dispose of dog poo in the red PUP bins located at Alpha Lake Park and Bayly Park. All dog poo in plastic bags must go in the landfill bin.

Ensuring your dog isn't a nuisance to neighbours, the public or nature

- Where possible, keep incessant barking to a minimum.
- Do not leave a dog tied up unattended on public property.
- With the exception of designated areas, dogs are not permitted on public beaches, in playgrounds and water parks for safety reasons.

Designated off-leash areas

Whistler has four parks with designated off-leash areas:

Alpha Lake — Alpha Lake includes a gravel off-leash dog area known as "Arfa Park" and a designated dog dock.

Bayly Park — Bayly Park has a fully fenced designated dog area

Rainbow Park — Barking Bay at the south end of Rainbow Park is a small grass lawn off-leash dog areas with access to the dog swimming dock. Dog owners are asked to keep their dog leashed as you travel through Rainbow Park to Barking Bay.

Lost Lake Park—Dogs are welcome at "Canine Cove" 400 metres to the north of Lost Lake beach. They are not permitted on Lost Lake beach.

Winter only: The Valley Trail is groomed for multi-use (off-leash dogs permitted) activities as snow amounts allow in the following sections:

- Rainbow Park to Meadow Park Sports Centre
- From Fitzsimmons Trail to PassivHaus
- Riverside Campground dyke at Mons Road along Green Lake at Nicklaus North to Alpine Way

To learn more about dogs in Whistler and responsible care, visit whistler.ca/Dogs



Did you know?

WAG receives 50 percent of all proceeds from licences purchases at the animal shelter?



Can you spot the bylaw blunders?

Parking in Whistler

On-street Parking

Parking in Whistler's neighbourhoods is not permitted:

- On the odd-numbered side of the street at any time
- On the even-numbered side of the street from November 1 to March 31, from 9 a.m. to 5 p.m. Monday to Friday (excluding holidays)
- Where prohibited by posted signage
- For longer than 72 hours
- If prohibited by Whistler's parking bylaw

Winter Parking Regulations

Whistler's Winter Parking Regulations are in effect from November 1 to March 31 to help keep roads and parking lots clear of ice and snow:

- No even-numbered side parking Monday to Friday from 9 a.m. to 5 p.m. (excluding holidays).
- Daytime parking on municipal roads is permitted on the even side during weekends.
- No odd side parking any time during the year.
- No overnight parking in the Day Lots or any other public surface-level lots in the winter to allow for snow clearing.

Parking in the Day Lots

Day parking is available Day Lots 1, 2, 3, 4 and 5 which are all located in the heart of Whistler Village. User pay parking in Day Lots 4 and 5 is in place during peak seasons, from December 15 to April 15 and June 15 to September 15 (parking in Day Lots 4 and 5 is complementary in non-peak season). Monthly parking passes are available for purchase for Lots 1 to 5 at whistler.ca/DayLots.

Park and play! Leave the car and help the climate

Let us take you there! When travelling throughout Whistler, park the car and take advantage of Whistler's sustainable and efficient transportation options including transit, free shuttles and the Valley Trail network. Moving beyond the car to reduce vehicle trips is Whistler's climate action Big Move #1. Every time you choose public or active transit, you help us get closer to our climate action goals! To learn more visit whistler.ca/ParkAndPlay and whistler.ca/BigMoves

We're lucky in Whistler. We don't have light pollution. But that means we can't see you.

Make sure you're visible to drivers when you walk along the road at night. Bring a flashlight or torch. Wear light-coloured clothing. Use a reflector. Always walk facing traffic.

Noise and light pollution

Noise is part of our everyday life. But too much noise can be disruptive and harmful to our human and wildlife neighbours.

In residential zoned areas, quiet times are between 10 p.m and 8 a.m.

- Construction noise in a residential area is permitted 7:30 a.m. to 8 p.m.
- Construction noise in an industrial area is permitted 7 a.m. to 10 p.m.

Most common complaints our Bylaw Department receives in residential areas include:

- Loud music
- Car alarms
- Incessant dog barking
- Noises made from parties and large gatherings
- Noises related to home improvements and maintenance including use of power tools, lawn mowers

Reporting Noise Disruptions

Noise disturbances occurring within a strata complex must be reported to the strata council or strata management company for enforcement.

To report noise complaints during quiet hours, contact the Bylaw Services team at 604-935-8280 or email bylawservices@whistler.ca between 8 a.m. and 6 p.m. For after-hours complaints, call the RCMP non-emergency line at 604-932-3044.

Light Pollution

Light pollution is the excessive or poor use of artificial outdoor light at nighttime. This can disrupt human sleep, impact the natural patterns of wildlife and detract from the natural setting of Whistler. Light pollution also results in excessive energy use.

Important ways you can reduce light pollution:

- Start with natural darkness. Only add light for specific needs.
- Use lighting sensors and timer controls.
- Keep lights close to the ground, directed and shielded.
- Use the lowest intensity lighting.
- Affix lights on non-reflective, dark-coloured surfaces to reduce

Light pollution is not regulated by the RMOW and should be addressed respectfully between neighbours.





Outdoor water use and regulations

We all have a shared responsibility to save water for when we need it most—every drop counts

Potable water use in Whistler increases in the summer months by more than 50 per cent. Reducing our water consumption decreases the amount of water that requires treatment, which reduces infrastructure costs and energy use, helping us meet our climate goals.

Climate change modelling predicts that Whistler will continue to experience longer, hotter, drier summers. Water conservation plays a big role in our climate action plans. Protecting our community's potable water and firefighting water supply is critical, especially in the summer months when the weather is warm and sunny.

How is water use regulated?

Water use is regulated by the Outdoor Potable Water Usage Bylaw. Within the Bylaw there are progressive water conservation stages that are determined by monitoring the water supply (such as reservoir levels) and weather forecast.

In addition to ensuring adequate potable water supply for our community, this flexible approach keeps our reservoirs full in case of wildfire or fires in developed areas. Fire risk continues to be major concern in the community and being prepared at all times is a municipal priority.

New landscaping?

Sometimes the installation of new landscaping is unavoidable during high water usage times. You can apply for an Outdoor Potable Water Use Permit Application to water your new landscaping at additional times if you demonstrate you are using efficient watering methods. The permit is valid for 90 days after the date of issuance.

Consider planting drought-resistant landscaping that requires little to no water. Local garden centres carry a variety of non-invasive, drought-resistant plants (trees, shrubs, groundcover, perennials). Most B.C. native plants grow when there is lots of moisture and go dormant when the weather turns drier, which makes them ideal for our "waterwise" gardens. Walking around natural areas near your home will give you an idea of which native plants do well in Whistler! For more information visit whistler.ca/SprinklingRegulations.

Outdoor Portable Water Conservation Stages - Permitted Water Use Times

For more information see whistler.ca/savewater

STAGE	0	2	3	4
Effective Dates	Year Round	As determined by the weekly evaluation	As determined by the weekly evaluation	As determined by the weekly evaluation
Operating Drinking water fountains	Anytime		Anytime	Anytime
Watering Edible/vegetable gardens Any irrigation method	Anytime	Anytime	Anytime	NOT PERMITTED
Watering Lawns, trees, shrubs and flower beds Manual or by hand	Any day 8 pm – 10 am	Monday, Wednesday and Saturday 8 pm – 10 am	Wednesday and Saturday 8 pm - 10 am	NOT PERMITTED
Watering Lawns, trees, shrubs and flower beds Automatic in-ground irrigation	Any day 10 pm – 7 am	Any day 10 pm – 7 am	Tuesday and Thursday 10 pm – 7 am	NOT PERMITTED
Watering Lawns, trees, shrubs and flower beds Automatic drip irrigation	Anytime		Any day 10 pm – 7 am	NOT PERMITTED
Watering New landscaping and repairs	Anytime	Anytime with permit only – otherwise see restrictions by method	Anytime with permit only – otherwise see restrictions by method	NOT PERMITTED
Watering Decorative hanging baskets/containers Any irrigation method	Anytime	Anytime	Any day 10 pm – 7 am	NOT PERMITTED
Washing Washing Vehicles, boats, bicycles and motorized equipment	Anytime	Anytime	NOT PERMITTED	NOT PERMITTED
Washing Hardscapes, sidewalks, roofs or any outdoor surfaces	Anytime with low volume, high pressure devices	Only as necessary for applying paint, stucco or similar product, or for preparing a surface prior to paving – not on weekends	Only as necessary for applying paint, stucco or similar product, or for preparing a surface prior to paving – not on weekends	NOT PERMITTED
Filling Residential hot tubs and pools	Anytime	Only to comply with Health and Safety Laws	NOT PERMITTED	NOT PERMITTED
Filling Hotel/multi-family/commercial hot tubs and pools	Anytime	Only to comply with Health and Safety Laws	NOT PERMITTED	NOT PERMITTED
Filling Decorative fountains and pools	Anytime	Anytime except on weekends	NOT PERMITTED	NOT PERMITTED
Operating Outdoor showers and waterparks	Anytime with automatic shut off valves	Only to comply with Health and Safety Laws	NOT PERMITTED	NOT PERMITTED
Wetting Down High Fire Risk Construction Sites	High or Extreme Fire Danger Rating - WITH PERMIT ONLY	High or Extreme Fire Danger Rating - WITH PERMIT ONLY	High or Extreme Fire Danger Rating - WITH PERMIT ONLY	NOT PERMITTED
Testing irrigation systems for broken heads/hoses	Anytime	Anytime	NOT PERMITTED	NOT PERMITTED

Bylaw no. 2179

Whistler's 6 BIG MOVES

Whistler's **Climate Action Big Moves Strategy** focuses on six Big Moves that will have the biggest impact to reduce the community's contribution to greenhouse gases & energy consumption.

Transportation

uildings

Waste

1	MOVE BEYOND THE CAR	By 2030, 50% of all trips in Whistler are by transit and active transportation.
2	DECARBONIZE PASSENGER & COMMERCIAL TRANSPORTATION	By 2030, 50% of all vehicle kilometres travelled are from zero-emission vehicles .
3	REDUCE VISITOR TRAVEL EMISSIONS	By 2030, Whistler demonstrates leadership in redefining tourism in a low carbon world.
4	BUILD ZERO EMISSION BUILDINGS	By 2030, all new buildings achieve the top step in B.C.'s Energy Step Code, use only low carbon heating systems , and embodied carbon emissions drop by 40% .
5	MAKE EXISTING BUILDINGS BETTER	By 2030, reduce emissions from residential buildings by 20% and from large commercial buildings by 40%
6	CLOSE THE LOOP & SHIFT TOWARD LOWER CARBON CONSUMPTION	By 2030, reduce waste sector emissions by 95% and reduce embodied emissions from products and services.

The Climate Action Big Moves Strategy also sets a new 2030 target for Whistler's greenhouse gas reductions of 50% below 2007 levels. Learn more at **whistler.ca/BigMoves**

DID YOU KNOW?

About **90%** of Whistler's greenhouse gas emissions are from vehicle transport and natural gas use in buildings.





Home-based businesses and working from home

Remote working and operating a home-based business out of your home are very different.

Working from home means you are working for an employer and you work in the same property you live in. Your employer might be in Whistler or based anywhere else in the world.

A home-based business means you have clients/customers that visit your home for services and you provide parking for clients.

If you are a home-based business, you are required to obtain both a Business Licence and Sign Permit, if applicable.

Home occupation use quick facts:

- Home-based businesses must hold a valid business licence
- Alterations cannot made to any building in a Residential zone to indicate it is being used for any purpose other than its principal residential use:
- Only one person who does not normally reside in a residence can engage in business out of that residential dwelling. For example, an accountant can offer their services from the home with up to one employee or support staff who resides outside of the home.
- No products or materials can be stored outside of a principal building and auxiliary building. For example, products cannot be stored under a porch or deck and must be stored within the dwelling.
- No products or materials are sold from a home occupation use located in a Residential zone unless it is a Home-Based Artist Studio and an RMOW Temporary Use Permit has been granted.



Can you spot the bylaw blunders?



Waste Management

Imagine a future where Whistler waste is kept out of the landfill: that's the goal with moving towards zero waste! Reduce and reuse. Then recycle.

In Whistler, residents, strata complexes, businesses and property owners are responsible for the collection, storage and disposal of waste as there is no curbside collection in Whistler.

Whistler's Solid Waste Bylaw, requires that waste is stored in a wildlife proof manner and that recyclables and organics are kept out of the garbage.

How to properly dispose of waste

Single-family home and strata properties with 11 or less units:

Residential waste including household recycling, compost and garbage can be disposed of at the following locations:

Nesters depot: 8010 Nesters Road

Function Junction depot: 1001 Lynham Road

Garbage, recycling and compost are all bear attractants. Always manage your garbage and recycling, so that bears can't access it. Put all garbage and recycling in wildlife-proof containers or enclosures, and ensure bins and buildings are always tightly closed or locked. Regularly wash all bins.

Commercial and residential strata properties with 11 or greater units:

All non-hazardous waste - including garbage, organics and recyclable materials, construction waste and large household items - must be delivered to the Waste Transfer Station in the Callaghan Valley located at 100 Brandywine Forest Service Road in the Callaghan Valley.

Strata managers are responsible for providing disposal options to residents through property waste collection rooms. Waste rooms must be wildlife proof and residents must be able to dispose of garbage, household recycling and organics. For a fee, a private contractor will haul waste to the transfer station.

Strata councils and their property managers have a responsibility for ensuring that waste is properly sorted. Find signage and material to distribute to residents at whistler.ca/services/waste-management/businesses.

Waste and fires

Materials improperly placed into the garbage can be significant fire hazards. To reduce the risk, do not place the following materials in your garbage:

- Flammable or combustible liquids (such as gasoline, oil-based paints, or kerosene)
- Hazardous materials (including items such as ammonia, bleach, pool chemicals, pesticides, paint thinners, etc.)
- Canisters containing propellants (including butane or propane)
- Cylinders containing compressed gas (such as propane, helium, oxygen, acetylene or fire extinguishers)
- Batteries (which contain heavy metals, including lithium, nickel cadmium or lead-acid)
- Ashes (from fireplaces, fire pits or barbeque grills)

These items must be properly disposed of and cannot be placed in the garbage or household recycling. Learn where these materials can be accepted at whistler.ca/recycle

The Whistler Community Services Society runs both the Re-Use-It Centre and the Re-Build-It Centres, where the public can drop off used items that are then re-sold. Proceeds support Whistler Community Services Society programming. Learn more at mywcss.org

Not sure where your waste goes? Visit the Waste Wizard at whistler.ca/WasteWizard. Simply enter what you are wanting to dispose of, and it'll tell you the closest depot that accepts those items.





Property maintenance

FireSmart practices

Wildfire risk reduction is a shared responsibility between the public, business, and government.

The RMOW delivers three programs to help support residents in reducing the fire risk around their properties.

- FireSmart Home Partners Program: a voluntary property assessment program that helps residents identify specific actions and upgrades that can be taken on their property to reduce wildfire risks.
- FireSmart Work Days: Gathering your neighbours to learn important tips and FireSmart practices that will minimize fire risk around your property, while putting those skills into practice. Available annually, May to October.
- FireSmart Community Chipper Service: Schedule the free FireSmart Community Chipper service to collect and chip wood debris. Available annually May to October.

To schedule any of the FireSmart services and to learn more, visit whistler.ca/FireSmart

Property upkeep

The RMOW Property Maintenance Bylaw No. 810, 1990 guides residents and property owners on the appropriate upkeep and maintenance of Whistler properties.

This Bylaw is important for preserving Whistler's sense of place, for the purposes of life safety and protecting our sensitive habitats and ecosystems.

In summary, Bylaw 810 states that:

- The storage and accumulation of garbage, building materials, inoperable vehicles is not permitted
- Property owners must clear the property of brush, hazardous trees, noxious weeks and wild grass.
- Property owners are responsible for the removal of snow, ice and rubbish from sidewalks bordering the property

To learn more about the Property Maintenance Bylaw No. 810, visit whistler.ca/Bylaws

Thinking about removing a tree on your property? Contact us before you cut!

In many cases, a tree removal permit may be required. Contact us planning@whistler.ca or 604-935-8170 so we can help determine whether RMOW permission is required to cut or alter a tree on your property.



BE INFORMED. STAY SAFE. GET THE ALERTS.

Whistler Alert is the RMOW's official emergency notification system used to communicate with residents and visitors during emergencies.

Sign up now to receive alerts via text message, phone, and email. The system enables the RMOW to provide you with critical information in a variety of situations that may pose a risk to your health, safety or property.

Register now: whistler.ca/WhistlerAlert

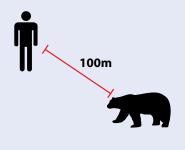
Whistler IS Bear Country



Do Not Feed Wildlife



Keep Pets Leashed



Keep your Distance

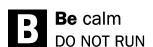


Do not Leave garbage outside

WHAT TO DO IF YOU SEE A BEAR...

















Ask bear to leave. Speak calmly and firmly







R.A.P.P.

Report All Poachers and Polluters
Conservation Officer 24 Hour Hotline
1-877-952-RAPP (7277)
Cellular Dial - #7277

For more information please visit:





