



Whistler Village Parking – Pay by phone fact sheet

Simply download the app and pay for parking in a few quick taps! Parking can also be completed with a short phone call. You will receive a text message reminder before your time expires. You can extend your parking session through the app from anywhere or just call the toll free number. PayByPhone parking is convenient, easy and safe.

Here's how it works:

1. Call 1-866-234-7275
2. Enter 4 digit location number ex. #4055
3. Enter parking duration

How do I sign up?

Registration with a free PayByPhone account is required and can be completed via the mobile phone app, the web app at www.paybyphone.com, or by phone at 1-866-234-7275 (the account will be activated immediately and the parking session can be started on the initial phone call)

The following information is required to set up an account*:

- Mobile phone number
- Credit Card (Visa, MasterCard, AMEX)
- License plate of car(s)

*If you have used PayByPhone to park in the Lower Mainland, you may already have an account

What are the benefits?

- No need for cash or coins
- Text message reminders
- Extend your parking session from any phone
- View and print parking receipts online, or opt-in to emailed receipts
- Stay warm and pay from the comfort of your car

Where can I park and PayByPhone?

All above ground municipal parking lots. Ex. Day lots, Main St, Blackcomb Way etc.

How does the parking enforcement officer know I've paid by phone?

When you pay for parking by phone, your license plate and parking time are automatically displayed on the device used by the parking officer.

How do I add an additional vehicle to my account?

Visit paybyphone.com and log into your account. You may add up to nine vehicles. Or call the parking line at 1-866-234-7275 and follow the prompts.

Is it safe to do a credit card transaction on a mobile phone?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

When will I see the transactions on my credit card statement?

Each time you pay for parking with PayByPhone, the payment is processed in real-time. The amount of time that elapses before it shows up on your account will vary depending on your credit card company. Your charge will appear as "Pay By Phone Parking" on your credit card statement.

Can I get a receipt?

You can view all your transactions by logging onto your account at paybyphone.com. All parking charges can be printed off in the form of a receipt. E-mail receipts are available; select this optional feature on your profile.