



Terms and Conditions
Whistler Transit System Highschool Bus Passes
(Revised August 2023)

The following **terms and conditions** apply to the 6-Month or 12-Month Whistler Transit System Bus Pass:

1. The Whistler Highschool Bus Pass is valid on all Whistler Transit System routes. The pass must be electronically swiped at the farebox at the start of each journey.
2. The Highschool bus passes must remain in the owner's possession during travel and cannot be used by anyone other than the owner of the pass who's name and picture are on the pass. Note that this differs from regular monthly passes, which are transferable to other parties. The impact of non-transferability was considered when setting up this program.
3. The picture must be a current likeness so that a Whistler Transit employee can verify the identity of each student.
4. ***The Whistler Highschool Bus passes are NOT valid on the Pemberton-Valley Transit System (Pemberton Commuter) or the Squamish Transit System.***
5. **You must abide by BC Transit and Whistler Transit System policies including current health and safety policies, which may include wearing a face covering when riding the bus.** See www.bctransit.com/COVID19 for current health regulations
6. Your Highschool Bus Pass is valid until October 15, 2024.

Lost or stolen Highschool 12-Month bus passes:

7. Please immediately call 604-932-5535 or email transit@whistler.ca to ensure that your pass is cancelled. Please leave your name and contact information including your current phone number, and the bus pass' serial number.
8. There is a \$25 reprinting fee for lost, stolen, or seized bus passes. Passes that are damaged, defaced, or disfigured may be seized by Whistler Transit employees.
9. Passes can only be replaced in-person at the Customer Service desk in Municipal Hall (4325 Blackcomb Way) during business hours Monday to Friday 8am to 4:30pm excluding statutory holidays.

Helpful Tips:

If you want to punch a hole in your Highschool bus pass to wear it on a lanyard be aware that it may malfunction or wear out prematurely, and replacement will be subject to the \$25 reprinting fee.

To follow your bus in real time on your phone or computer, use the Transit Ap, Google Transit or your favourite transit planning Ap. For more information see www.bctransit.com/Whistler on the upgrading of the NextRide starting on September 5, 2023.

New to transit? Check out tips at bctransit.com/BusReady and whistler.ca/Transit.