



THE RESORT MUNICIPALITY OF WHISTLER

4325 Blackcomb Way
Whistler, BC Canada V0N 1B4
www.whistler.ca

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September 1, 2023

File 529

Dear Parent or Guardian of Whistler Secondary School Students,

Re: Complimentary Transit for the 2023-24 School Year

We are continuing with the the Whistler Highschool Transit Pass program for **Grade 8-12 students** attending Whistler secondary schools. This year, the **parent/guardian permission form will be available on-line** through the Resort Municipality of Whistler's website using MyWhistler.ca . We will **start** accepting the electronic information for **grade 8s on Thursday September 7** and **grade 9s on Friday September 8**. Grade 10, 11, 12s can start adding their information the following week.

The Resort Municipality of Whistler (RMOW) has been offering Whistler secondary school students in Grades 8 through 12 complimentary access to the Whistler Transit System since January 2020. The funding for this program comes from the parking fees collected from Day Lots 1 - 5.

The main goals of the Whistler Highschool Transit Pass program are to:

- 1) Reduce "parent chauffeur" trips within Whistler, reducing highway congestion and GHG emissions
- 2) Improve affordability for families in Whistler

Our existing 6-month and 12-month bus passes are magnetic swipe passes with pictures, and they are not transferable. We have developed a unique Whistler Transit System Highschool 12-month bus pass that is similar to the existing 12-month concession pass. However, this complimentary pass will only be valid within Whistler. The terms and conditions of the High school Bus Pass are attached to this letter. Should the student contravene the terms and conditions, their complimentary Highschool bus pass may be cancelled.

New this year, we are asking that you fill out the survey/permission form on-line at

<https://my.whistler.ca/HSBusPass2023>. It will go live on Thursday September 7th for Grade 8s, Friday September 8th for Grade 9 students. Grade 10s, 11s and 12s can access the forms the following week. The on-line form will available until October 15, 2023. If you do not have access to a computer, you can still access a paper parent/guardian permission form from the school administration office or Municipal Hall Customer Service desk. We need to have the survey and permission form signed before a bus pass can be issued to your child.

We will produce the Highschool bus passes starting in late September using this year's school pictures from the school photographer and bring the bus passes to the school to distribute in early-October. This bus pass will be valid through October 15, 2024.

We hope that your family will take advantage of this unique Whistler program as well as the provincial Kids 12 and under ride free. Since September 2021, the Province has offered free transit to all children 12 and under anywhere in BC as part of the provincial 'Get on Board Kids 12 and Under Ride Free' program which replaced our Whistler Family Travel Program. If you would like some on-line BusReady training videos to watch with your kids, check out bctransit.com/BusReady .

If you have any other questions, I can be reached at edalsanto@whistler.ca or 604-935-8197.

Regards,

E. DalSanto

Emma DalSanto
Transportation Demand Management Coordinator



Terms and Conditions

Whistler Transit System Highschool Bus Passes

(Revised August 2023)

The following **terms and conditions** apply to the 6-Month or 12-Month Whistler Transit System Bus Pass:

1. The Whistler Highschool Bus Pass is valid on all Whistler Transit System routes. The pass must be electronically swiped at the farebox at the start of each journey.
2. The Highschool bus passes must remain in the owner's possession during travel and cannot be used by anyone other than the owner of the pass who's name and picture are on the pass. Note that this differs from regular monthly passes, which are transferable to other parties. The impact of non-transferability was considered when setting up this program.
3. The picture must be a current likeness so that a Whistler Transit employee can verify the identity of each student.
4. ***The Whistler Highschool Bus passes are NOT valid on the Pemberton-Valley Transit System or the Squamish Transit System.***
5. **You must abide by BC Transit and Whistler Transit System policies including current health and safety policies, which may include wearing a face covering when riding the bus.** See www.bctransit.com/COVID19 for current health regulations
6. Your Highschool Bus Pass is valid until October 15, 2024.

Lost or stolen Highschool 12-Month bus passes:

7. Please immediately call 604-935-8190 or email transit@whistler.ca to ensure that your pass is cancelled. Please leave your name and contact information including your current phone number, and the bus pass' serial number.
8. There is a \$25 reprinting fee for lost, stolen, or seized bus passes. Passes that are damaged, defaced, or disfigured may be seized by Whistler Transit employees.
9. Passes can only be replaced in person at the Customer Service desk in Municipal Hall (4325 Blackcomb Way) during business hours Monday to Friday 8am to 4:30pm excluding statutory holidays.

Helpful Tips:

If you want to punch a hole in your Highschool bus pass to wear it on a lanyard be aware that it may malfunction or wear out prematurely, and replacement will be subject to the \$25 reprinting fee.

To follow your bus in real time on your phone or computer, use the Transit Ap, Google Transit or your favourite transit planning Ap. For more information see www.bctransit.com/Whistler on the upgrading of the NextRide starting on September 5, 2023.

New to transit? Check out tips at bctransit.com/BusReady and whistler.ca/Transit.