



**LICENSED ESTABLISHMENT  
GOOD NEIGHBOUR AGREEMENT**

BETWEEN

**RESORT MUNICIPALITY OF WHISTER  
AND  
WHISTLER DETACHMENT OF THE RCMP  
AND**

Licensee

(License #)

The privilege of operating a business that sells alcoholic beverages brings with it a high level of social and civic responsibility.

The owner(s) and employees of will operate the business in a manner that is fitting of a first class resort, caring for the comfort and safety of its guests and sensitive to its surrounding neighbours and the overall Whistler community. In an effort to provide a sustainable balance for our guests, neighbours and business interests we are committed to the following:

1. We will operate within the legislated laws and guidelines of the Liquor Control and Licensing Act of British Columbia and all Municipal Bylaws both current and as amended. We recognize that failure to do so may be cause for us to be subject to disciplinary action as determined by the Liquor Control Board and / or the Resort Municipality of Whistler.
2. All employees serving alcohol will hold a valid "Serving it Right" certificate. Each year at the time of business license renewal, a current list of all licensee/manager(s) and servers shall be provided along with proof of current "Serving it Right" certification. Employees will receive ongoing training of liquor regulations and responsibilities and conflict resolution.
3. We will commit to no liquor service to minors, no over-service and no over-crowding. We will not participate in deep discounting of drink prices or predatory business practices.
4. We recognize that the establishment exists within an existing mixed-use area and is surrounded by accommodation and we will limit noise disturbance to others and comply with the RMOW Noise Control Bylaw.
5. The establishment agrees to close all open windows and doors by 10:00 p.m. or earlier and will take measures to inform our customers of our commitment to limit noise disturbance. Our noise control plan consists of the measures outlined in Appendix One.
6. We commit to cooperate with community stakeholders, being the Food & Beverage Association, Accommodation Sector, Chamber of Commerce, Tourism Whistler, Whistler-Blackcomb, RMOW, Fire Department and RCMP, to assist in the reduction of noise and violence within the Municipality.



7. We will continually monitor and ensure that litter, garbage and broken glass left in the area around \_\_\_\_\_ will be cleaned up as soon as possible.
8. For the safety and security of guests, employees and neighbours we will not tolerate any criminal activity. We will report any known or suspected criminal activity to the RCMP and cooperate fully with the authorities in the event of an investigation.
9. We will promote and train our staff to deliver a Responsible Drinking and Driving program. Non-alcoholic beverages will be available at a reasonable price for Designated Drivers and we will assist in arranging taxi services as requested.
10. Staff will insure that patrons leaving the establishment will not leave with open alcohol.
11. Exotic dancers or strippers will not be permitted as a form of entertainment.
12. We will work proactively with the RMOW and the RCMP when planning a special event that will require a license change. Special events of this nature will require a minimum of two weeks lead-time. A management plan for the event will be coordinated with the RMOW and the RCMP with approval prior to announcing the event to the general public. We acknowledge all parties commitment to work together to make these special events possible within the Liquor Control and Licensing Act and municipal bylaws.
13. In recognition of our role as a responsible corporate citizen, neighbour and employer we agree to work with the RMOW and the RCMP to resolve issues of mutual concern

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 202\_\_\_\_\_ at Whistler, BC

Owner/ General Manager  
Authorized Signatory

Acknowledged and supported by

Jack Crompton  
Mayor

S/Sgt. Sascha Banks  
Whistler RCMP

## NOISE MITIGATION MEASURES

LICENSEE

DBA

WHISTLER, BC

The licensee of

(DBA \_\_\_\_\_) hereby commits to adhere to the following noise mitigation measures:

1. The establishment will at all times operate in accordance with the RMOW Noise Control Bylaw.
2. There will be no speakers outside of the establishment except for approved patio speakers.
3. There will be no soliciting of business outside of the establishment.
4. All doors and windows will remain closed after 10:00 p.m.
5. The licensee will attempt to ensure any line up for admission is contained inside their establishment. Creation of “false” lineups is not permitted.
6. The establishment will post signs at all exits requesting patrons to leave quietly and quickly.
7. The establishment will ensure that door staff encourages patrons to leave the area of the establishment quickly and quietly.
8. The establishment will meet and cooperate with representatives of the RCMP, RMOW and others to discuss and develop measures to reduce noise from patrons leaving the establishment such as more taxis and changing the direction of exiting patrons. The Municipality will arrange such discussions from time to time and the licensee agrees to participate.
9. The licensee agrees to participate in a “Bar Watch Program” with the police and the Municipality to ensure noise and other related issues are addressed as needed.
10. The licensed establishments will collectively prohibit any individual(s) that have previously caused a disturbance or nuisance and noted by the RCMP, Municipality or the establishment from continued attempts to enter the establishment.
11. The licensed establishment will undertake a biannual review of these noise mitigation measures to evaluate their effectiveness with a commitment to consider revisions as needed.