

Resort Municipality of Whistler
whistler.ca

Code of Conduct

Non-exclusive Use Permit (NEUP)



Introduction

A permit must be obtained by any person or organization planning to operate their program wholly or in part on lands owned, managed or controlled by the RMOW. This type of permit is intended for groups that do not require a specific location or exclusive use of a particular area.

The permit process and code of conduct were developed in response to the growing popularity of outdoor training, tours and recreational programs, and increased use by the general public. It promotes fair access to lands owned, managed or controlled by the RMOW for businesses and organizations to operate in harmony with other recreational activities, residents and visitors. Associated fees will offset overall costs and contribute to the maintenance and renewal of public recreation assets.

Scope

The Non-exclusive Use Permit (NEUP) and code of conduct pertain to all municipally controlled lands, amenities and facilities.

Exclusions

- 1 Lands outside of RMOW jurisdiction include (but are not limited to) Whistler Blackcomb's Controlled Recreation Area, Crown Land, and privately owned land. Operators should contact the respective agencies to request permission and determine requirements for use, and acquire the appropriate permits.
- 2 Recreational trails managed by WORCA, Alpine Club of Canada (Whistler Chapter), 99Trails, Squamish Lillooet Regional District, Recreation Sites and Trails BC, BC Parks. Permission to use these trails must be secured from the appropriate organization.
- 3 Use of municipal sports fields or courts for group activities as this would be considered "exclusive use". A separate facility booking is required; contact the [Outdoor Facilities Coordinator](#) for more information.

Compliance

Permit holders are expected to follow all regulations and guidelines outlined in this code of conduct. Group leaders will wear a uniform or logo to be identifiable as associated with their organization at all times. Permit holders will be required to re-apply annually.

Definitions

Peak Season: June 15 – Labour Day

Commercial Use: Includes any activities which are marketed, promoted, or sold to the public including not-for-profit

Terms

1 Location Restrictions

- 1.1 Lost Lake Park (grass and beach areas) & Rainbow Park: Commercial use is not permitted during peak season between 10:30 a.m. and 7 p.m.
- 1.2 Wayside Park & Lakeside Park: Commercial use is discouraged due to existing commercial operating agreements for these locations.
- 1.3 Whistler Skateboard Park: Use of this area is not included in this permit. This location requires a specific booking by all commercial user groups, including for non-exclusive use.
- 1.4 Whistler Olympic Plaza: Use of the lawn and pavilion area is not included in this permit. Booking permits for commercial use are granted for public festivals and events only.

2 Fitzsimmons Bike Park

- 2.1 Groups of up to 8 people are permitted to use the features in the Fitzsimmons Bike Park for up to one hour at a time on weekdays before noon (except statutory holidays)
- 2.2 When a booking is in progress groups are not permitted to use the bike park (facility schedule is posted onsite)
- 2.3 When a feature (i.e. pump track) is already in use by another group that area is unavailable
- 2.4 When the bike park is seeing high volumes of public users (residents, visitors) it is unavailable. (When public users are lined up waiting to use a particular feature this would be considered “high volume”)

3 Valley Trail

- 3.1 Permit holders must abide by all Valley Trail rules and regulations as posted periodically along the trail network and as per the Park Use Bylaw 1526, 2002.
- 3.2 “Rules of the Road” apply (i.e. keep right, pass on left, do not impede traffic when stopping, yield to pedestrians and crossings, stop in visible spaces)

4 Parks

- 4.1 Permit holders must abide by all park rules and regulations as posted at each park and as per the Park Use Bylaw 1526, 2002.
- 4.2 Maps will be provided to indicate designated areas for day camp groups. Groups will be expected to store their belongings together in one area and keep their total footprint to a minimum so as not to impede public use. When travelling from the group’s designated space to other park amenities groups’ are to be respectful of the public, and not block other users from the quiet enjoyment of the park.
- 4.3 Parks Maintenance will take priority over NEUP user groups. Groups should avoid any areas undergoing maintenance by RMOW crews.

5 Lunch Areas

- 5.1 Groups may gather for breaks and/or lunch at the following approved locations: Meadow Park, Rebagliati Park, Florence Petersen Park, Spruce Grove Park, Alpha Lake Park, Bayly Park and neighbourhood parks.
- 5.2 Use of Lost Lake Park (grass and beach areas) and Rainbow Park is not permitted for permit holders between 10:30 a.m. and 7 p.m.
- 5.3 Use of either Wayside Park or Lakeside Park is discouraged.
- 5.4 Food and lunch bags should never be left unattended as they are a wildlife attractant.
- 5.5 All waste must be packed out by the user group.

6 Parking

Permit holders agree to abide by all posted parking regulations

7 Water Access

- 7.1 Water access from park foreshores (for SUP, watercraft instruction, etc.) is only permitted between dawn and 10:30 a.m. and between 7 p.m. and dusk, or in designated locations. Water access at Lakeside Park and Wayside Park is discouraged.
- 7.2 As per Bylaw 1645, 2003: A person shall not, as part of any business undertaking, use the Carleton Way public access to launch watercraft onto Alta Lake or to retrieve watercraft from Alta Lake, except between 10:30 a.m. and 11:30 a.m. or between 1:15 p.m. and 2:15 p.m.
- 7.3 Docks are to be used for watercraft access only. Recreational, fitness and yoga classes are not permitted to use the docks for non-water-based activities.

8 Amplified Sound

Amplified sound is permitted between 8 a.m. and 10 p.m. Volume must be kept at a reasonable level. The use of profane language may result in the cancellation of the permit and/or booking privileges.

9 Sports Activities

Use of sports fields and sports courts (tennis, pickleball, volleyball, basketball, ball hockey) for group activities are not included with this permit and groups must make a separate facility booking. Contact the [Outdoor Facility Coordinator](#) for rates and availability.

10 Equipment

- 10.1 Attaching equipment to trees, handrails or other fixed items is prohibited.
- 10.2 Equipment may not be staked into the ground as staking may damage irrigation pipes.

11 E-Bikes

- 11.1 CLASS 1 Pedal-assisted e-bikes are the most common devices in Whistler and are permitted on the Valley Trail and some off-road trails
- 11.2 CLASS 2 and CLASS 3 e-bikes are classified as motorized vehicles and are not permitted on the Valley Trail or Off-road trails.
- 11.3 Electric adaptive mountain bikes are permitted on the Valley Trail and any off-road trail where bikes are allowed.
- 11.4 Full details at <https://www.whistler.ca/services/transportation/cycling/e-bikes>

12 Advertising

The permittee shall not display signs, banners or other advertisements to solicit business on property owned or managed by the RMOW.

13 Business Transactions

The Permittee shall not transact business on property owned or managed by the RMOW. Transacting business shall include, but not be limited to receiving or changing money or compensation by barter, cash, credit card or other financial instruments; entering into any contracts or rental agreements; or soliciting any signatures, waivers, or hold harmless agreements from business customers.

14 Exclusivity

- 14.1 The permit does not grant exclusive use of space, but provides the permit holder with a license for the activity in the designated area and guided by the Code of Conduct.
- 14.2 The permit holder and participants must share the designated areas with other users and cannot interfere with or disrupt public access or enjoyment.
- 14.3 RMOW activities/programs and booked events take precedence over permitted outdoor activities. If such an event is in progress or another group has booked the space, the permit holder must move to an alternate location.

Insurance Requirements

The permit holder must provide a Certificate of Insurance (C.O.I) covering the following requirements:

- 1 Inclusive liability of \$2 million minimum in Canadian funds (higher risk activities will require minimum \$5 million coverage i.e. mountain biking & e-biking)
- 2 Inclusive liability of \$5 million minimum in Canadian funds is required for events taking place on any portion of Municipal Roads.
- 3 The document must include a cross-liability clause.
- 4 The following must be named as additional insured:
 - Resort Municipality of Whistler (all events)
 - School District 48 (only for events conducted on school property)
 - “His Majesty the King in Right of the Province of British Columbia” (for events taking place on any portion of Provincial and Crown Land).

Reporting

Following the end of the season, permit holders will be required to complete a survey report for the RMOW including items such as:

- General questions about the permit process
- Any overall comments or concerns
- Frequency of encounters with other businesses/groups
- Reports of any conflict

BIKE SMART

R

Ride Within Your Ability

Can you stop safely?
Do you understand the trail classification in our area?
How strenuous are the climbs?
What are the risks involved with the feature?



E

Earn Your Turns

Make a trails donation online.
Volunteer at trail days (worca.com for info).
Purchase a Trail Supporter pass.



S

Share The Trail

Be Bear Aware, www.bearsmart.com.
Look out for others especially, when descending.
Slow down and communicate with others on foot when passing.
Keep to the side when climbing.



P

Plan Ahead

Have you told anyone where you're heading?
What are they going to do if you don't make it back on time?
Have you got any food, water, tools or a first aid kit?
Is your cell phone charged?



E

Expect The Unexpected

Pre-ride, Re-ride, or even walk away.
The feature will be there the next time!
Expect to encounter technical features on expert trails.



C

Closed Means Closed

Obey signage.
Stay on the designated trails, no shortcuts!
Avoid trail braiding and ride-arounds in wet areas.



T

Take It Home

You packed it in, you pack it out.
Dispose of garbage and recycling at appropriate facilities.



**Become
A Whistler
Trail
Supporter
It's Easy!**



**Purchase a Trail
Supporter sticker
at the local
Bike shops.**



**Scan here
or go online to
worca.com
to donate.**



Help Us Help Our Trails! worca.com